

HEALTH SCRUTINY COMMITTEE

21 September 2022

Title: Tulasi Medical Centre Update	
Report of the Director of Primary Care Transformation	
Open Report	For Information
Wards Affected: Becontree	Key Decision: No
Report Author: Sarah See, Director of Primary Care Transformation, NHS	Contact Details: sarahsee@nhs.net (020) 3182 2920 Ext: 2920 07500553258
Accountable Director: Sarah See, Director of Primary Care Transformation, NHS	
Accountable Strategic Leadership Director: Sharon Morrow, Director of Integrated Care, NHS	
Summary In their latest Care Quality Commission inspection, Tulasi medical centre was rated Inadequate. The ICB has taken immediate action by: <ul style="list-style-type: none">• Notifying stakeholders when the CQC report was released (August)• Ensuring practice website was updated to carry statement• Practice patient groups were notified• Providing a team of experts specialising in care quality, safeguarding, medicines management and primary care to advise and support. There are arrangements in place for new interim management team to run the practice and to have a clinical oversight. Patients are being seen/treated as normal while improvements are being made.	
Recommendation(s) The Health Scrutiny Committee is recommended to note the report and seek assurance from NHS representatives that effective arrangements are in place to improve the service being provided to patients of Tulasi Medical Centre.	
Reason(s) The Health Scrutiny Committee has responsibility to ensure it holds NHS representatives to account and promote the health and wellbeing of the Borough's residents.	

Public Background Papers Used in the Preparation of the Report: None.

List of appendices:

Appendix 1 Tulasi Medical Centre Update